

Fox Cities Community Health Center

Privacy Policy

Fox Cities Community Health Center (FCCHC) takes privacy and data protection issues seriously. We have established this Privacy Policy (this “Policy”) to explain how we handle personally identifiable information collected from consumers that use our website to make payments online. This Policy also describes our privacy practices regarding other consumer information that we may receive and other information that we collect on this Web site (www.fcchc.org, the “Site”).

As FCCHC’s services evolve, we may revise this policy, so please check back frequently.

Our Privacy Policy

This Policy covers FCCHC’s treatment of personally identifiable information collected on this Site. This Policy does not apply to the practices of companies or Web sites that FCCHC does not own or control, or to people whom FCCHC does not employ or manage. We encourage you to seek out and read the privacy policy of each Web site that you visit or use.

By accessing and using the Site, you agree that you have read and understand this Privacy Policy and you accept and consent to the privacy practices (and any uses and disclosures of information) that are described in this Privacy Policy.

Information Collection and Use

In the course of processing a payment transaction, we typically receive information related to the transaction from the consumer (“you”). This normally includes personally identifiable information relating to the payment that you furnish to us or the financial institution in requesting or initiating the transaction.

FCCHC uses the payment-related information that it receives as necessary and appropriate to fulfill requests to process payment transactions, to facilitate billing, and to otherwise deliver payment services. Personally identifiable information about consumers is used by FCCHC to process payment transactions and, except as provided in the next section of this Policy, for no other purpose.

FCCHC does not acquire any personally identifiable information directly from consumers on the Site.

Information Sharing and Disclosure

Protecting personally identifiable information about consumers is an important part of our business. FCCHC shares and discloses such information only as described below.

FCCHC shares personally identifiable information about specific consumers with third parties (such as, for example, banks and credit card processors) to the extent necessary for FCCHC to deliver payment processing services that are requested regarding such consumers.

FCCHC also may disclose personally identifiable information to third parties when we believe disclosure is required or appropriate: (1) to comply with applicable laws, regulations, subpoenas, court orders, and the like; (2) to enforce or give effect to written agreements that we are party to; or (3) to protect the rights, property, or safety of FCCHC, its other users, or others. These disclosures may include, for example,

exchanging information with other companies and organizations for fraud protection and risk reduction purposes.

What Choices Do You Have?

When corresponding with FCCHC or our representatives, or when making a request for information, submitting information, or otherwise interacting with us through the Site, you choose what information to supply, what questions to pose and comments to make, whether you wish to receive further information, and by what method of communication that information should be delivered to you. Please take care to share only such information as is needed or that you believe is appropriate.

Information Security

Information security is critical to FCCHC's business. We use firewalls and other industry standard security technology, as well as industry standard security practices, to protect personal and confidential information that FCCHC receives and to prevent that information from being accessed by unauthorized persons. For example, FCCHC works to protect the security of information submitted through the Site during transmission by using Secure Sockets Layer (SSL) software, which encrypts information. The information that you submit through the Site is gathered on computers, and stored in a data center, protected by industry standard security practices. The number of employees that have physical access to our data center, and to the computer on which personal information is stored, is limited.

FCCHC also requires that any personally identifiable information about consumers that is sent to us through or in connection with the Site be encrypted using SSL encryption. To learn more about SSL, go to: <http://webopedia.internet.com/TERM/S/SSL.html>.

Changes to this Privacy Policy

FCCHC reserves the right to modify or amend this Policy at any time and for any reason. If there are material changes to this statement or in how FCCHC will use personally identifiable information, we will post a notice regarding such changes on the homepage of the Site prior to implementing the changes.